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APPLICANT(s): Eastvold, Roger

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FILING DATE: 02/12/2002

EXAMINER: Patel,  
Ashokkumar B.

TITLE: SECURE REMOTE DIAGNOSTIC CUSTOMER SUPPORT  
NETWORK

ATTORNEY  
DOCKET NO.: 390P010777-US (PAR)

Mail Stop AF  
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P.O. Box 1450  
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AMENDMENT AFTER FINAL

Sir:

I. INTRODUCTION

This is in response to the Office Action mailed November 25, 2005 (Paper No./Mail Date 20051110) in regard to the above-identified patent application. Reconsideration of the rejection of the claims is respectfully solicited in light of the following amendment and remarks.

Please amend the Application as follows: